

Notices.

The company (“we,” “us,” or the “Company”) operates under the name Fuzz Wax Bar. Any notices relating to this agreement must be in writing and may be sent by mail or e-mail to the Company or the member (“you”), as applicable, at the contact information set out in this agreement.

Term.

Each period beginning on the Membership Start Date is an “Agreement Month” (generally 4 weeks; other than the Slow Grow Option which has a term of 6 weeks). The term of this agreement begins on the Membership Start Date set out in this agreement (your first payment) and lasts for the period of the Agreement Month. The agreement will automatically be renewed on a monthly basis.

Termination. This agreement may be terminated in one of the following ways:

- You may terminate at any time with a strict 30 days notice. This means you will be required to pay for one final Agreement Month before full cancellation.
- We reserve the right to change our fees at any time on 30 days’ written notice, at which point you will have 30 days to terminate this agreement by notifying us in writing. If we do not receive such a notice from you within 30 days, you will have lost your right to terminate this agreement pursuant to this provision. Your membership will be valid until the date that you provide us with a valid notice, and you will be responsible for paying the monthly fee in respect of the Agreement Month during which you terminated, but no future months. If we have not already charged this Agreement Month to your credit card, we may do so immediately upon receipt of your notice.
- We reserve the right to may terminate this agreement at any time by notifying you in writing. Your membership will be valid until the date that we provide you with such notice, and you will be responsible for paying the monthly fee in respect of the Agreement Month during which we terminated this agreement, but no future months. If we have not already charged this Agreement Month to your credit card, we may do so immediately upon delivery of such notice.

Freeze and Change.

No more than once during 12 months (1 year), you may notify us in writing that you wish to freeze your membership for a period of one Agreement Month by notifying us prior to the start of such Agreement Month. Your membership will not be valid during such frozen Agreement Month. If you wish to downgrade or upgrade your membership, you may do so at any time by requesting it in person or in writing.

Services.

Memberships are value based and some are restricted to specific services redemption. All memberships allow for member pricing on all services. Fuzz Faithful members can redeem one chest, back, or bikini wax (as applicable) during each Agreement Month at any Fuzz Wax Bar location. Fuzz Fanatic members can redeem up to three waxing services during each Agreement Month at any Fuzz Wax Bar location. Any service name starting with the word “Full” (as for example Full Legs, Full Arms or Full Face) is considered two services. These three services need not be the same three body parts each month, and may be obtained either on separate occasions during the relevant Agreement Month or on the same occasion.

In the case of all memberships, missed redemption may be rolled over for the past 90 days only (at the maximum of three monthly memberships payment).

Fuzz members can use their membership at any Fuzz location in Canada.

Slow Grow options are only available to existing members as a downgrade and members can request to downgrade at any time

You hereby agree to abide by such membership policies as are communicated by us or posted at any Fuzz Wax bar location from time to time..

Complimentary Birthday Service.

All memberships include the right to one complimentary waxing or threading service (does not include The V-Facial) per calendar year. The complimentary birthday service can only be redeemed on your exact birthday month and you must be an active Fuzz Wax Bar member at the time the service is performed. The complimentary service is an extra service and cannot be your membership service.

Fees.

You are responsible for the payment of all amounts set out in this agreement, whether or not you make use of the services offered, and hereby authorize us to charge any credit card that you provide to us from time to time for any amounts owing pursuant to this agreement. The fees set out in this agreement do not reflect sales Tax, which you must pay in addition to the relevant fee. Other than as set out in the "Termination" section above, we are pre-authorized to charge your credit card for the relevant fee plus Tax on or about the first day of each Agreement Month, or, if such date is not a business day, the first business day following such date. In the event that the pre-authorized payments you have agreed to pay by entering this contract do not go through on the monthly renewal date, the system will try to keep processing it again every 5 days for 20 days.

Assignment.

Your membership is personal to you and non-transferrable, and you may not assign your rights to any other individual.

Home Location:

Your home location is the original Fuzz Wax Bar location where the contract was first entered by both parties and is collecting the fee. We reserve the right to transfer your home location to a different Fuzz Wax Bar, Corporately owned or Franchised without notice and for administrative purposes only.

Disclaimer and Release.

You hereby acknowledge that the services provided by the Company carry the risk of adverse skin reaction and/or minor injury, and release us from any claim with respect to any such reaction or injury. You are solely responsible for advising us in advance of any disability, condition, injury, skin or other disease, laser treatment, medical treatment, or allergy which could result in an increased risk of injury or reaction, or may not be compatible with the services that we provide. This release is ongoing and is applicable to all future visits to all Fuzz Wax Bar locations.

Governing Law.

This agreement shall be governed by the laws of the Province of Ontario, and the courts of the City of Toronto in the Province of Ontario shall have exclusive jurisdiction over any disputes relating to this agreement.

Privacy.

Personal information collected in relation to booking waxing services, purchasing Memberships or gift cards, or purchasing other products will be used by Fuzz Wax Bar for the purpose of administering services to you and maintaining your account in accordance with Fuzz Wax Bar's privacy policy which can be found at <https://fuzzwaxbar.com/en/privacy-policy/>. Personal information may be collected, used or disclosed in jurisdictions other than Canada. Personal information that resides in jurisdictions other than Canada will be subject to the general laws of application in those jurisdictions. Fuzz Wax Bar will not sell, share or otherwise disclose personal information of customers with third parties or agents, other than to third parties or agents engaged by Fuzz Wax Bar to fulfill the above purposes or as permitted or required by the applicable laws.

Amendments

To the extent permissible by applicable law, we may amend these terms from time to time at our sole discretion, without specific notice to you; provided, however, that any amendment or modification to pricing and/or billing provisions shall not apply to any charges incurred prior to the applicable amendment or modification. The latest terms will be posted on our website, and you should regularly check these terms on our website for updates and/or changes. By your continued use of our services, you hereby agree to comply with, and be bound by, all of the terms and conditions contained within these terms effective at that time.